



Maximizing your fleet damage recovery on demand!

Who We Are

Alternative Claims Management (ACM) is a claims management company founded in 1997 with offices in San Antonio, TX and Orlando, FL. Our unique program maximizes the settlements on Physical Damage, Loss of Revenue/Use, Diminished Value and other losses related to accidents. Partnering with ACM will improve your bottom line using a streamlined process, proprietary methodology, and cutting-edge technology to ensure you are receiving the maximum reimbursement possible. Our customers value that ACM partners with them, saving both time and money, to gain full recovery from insurance companies.

Our History

In 1997, Randy Harris and Robert Krebs, 14-year veterans of the car rental industry, left Super Star Rent A Car to form Alternative Claims Management (ACM). In 2006, ACM merged with Khoury Claims, a division of Frontline Performance Group. This merger added the technology and resources to create the leading firm in damage claims recovery. Today, ACM serves clients in multiple fleet industries and continues to expand internationally.

Our Promise

We believe our clients deserve to recover the fair and equitable value of their fleet vehicles when damaged, to include Loss of Revenue/Use and Diminution of Value. ACM maximizes claims proceeds and reduces out of service time, while allowing our client's staff to concentrate on their core business.



Call us for your no-risk
claims assessment:
(407) 554-4000

**30%-60% More
Recovered on Average**
Over and Above Physical Damage

ACM recovers over \$70M a year in settlements for our clients and has processed over 200,000 claims.

What Our Clients Are Saying.



“ACM recovered thousands on old accident claims sitting in my file drawers.”

— Chief Operating Officer, Top 10 Limousine Company, VA



“ACM made us whole on our loaner losses, with a strong value for total losses.”

— General Manager, Mercedes-Benz Dealership, CA



“ACM found 8-10 claims where we were owed more of a settlement from the insurance company. They got it for us in just a few months.”

— Director of Operations,
Regional Ambulance Company, WI



Program Benefits

- ✓ Get fleet vehicles back in service quicker
- ✓ Let us handle the hassle of managing claims and dealing with insurance companies
- ✓ Eliminate being charged insurance deductibles Minimize loss runs and possibly lower your premiums
- ✓ Pursue claims up to six years old*
- ✓ Recovery for damaged equipment and towing/storage fees
- ✓ Use the body shop of your choice
- ✓ Track status of your claims in real-time
- ✓ with ACM's cloud-based portal
- ✓ No upfront costs or per-claim fees

*Varies by state

Contact us today to maximize your recovery on commercial fleet damage!

(407) 554-4000

Results@AltClaim.com



www.AltClaim.com

Industries Served

- Car/Truck/RV Rental Companies
- Automobile Dealerships
- Ambulance/EMS/Paratransit
- Municipalities
- Corporate Delivery Fleets
- Limo/Buses/Motorcoach
- Pest Control/Lawn/Tree Service
- Construction Companies
- Street Sweepers/Sanitation
- Home & Business Services

